Hēllo, I'm **VIKASH MJ**

PRODUCT DESIGNER

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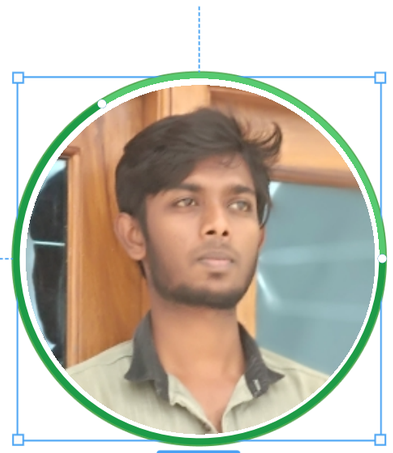

SUMMARY

Transforming ideas and thought process into products in the SAAS industry. Part of the product UI/UX team that empowers the helpdesk solution. Making the world-class product which solves customer concerns and providers business solution across the globe.

The imagination of our product heads will fllourish upon our design wireframe which is generally considered to be challenging.

My Roles

- I define the product vision in key areas/modules.
- I understand the market and customer needs.
- I identify market opportunities.
- I build business cases and solve them.
- I work with cross-functional teams.
- I make a lot of mistakes and learn from that experience.

My Passion

Love to evolve ideas and bring life to it. Always want to explore new ideas with innovation, creativity and futuristic approach to the current system.

What I trust

Good ideas, better designs and best implementation can change the way anything works.

LIFE PHILOSOPHY

"Nights are longer than days for those who dream. Days are longer than nights for those who make their dreams come true." - Jack Kerouac

SOFTWARE PROFICIENCY

UI/UX Design Software

- Photoshop ●●●○○
- Figma ●●●●○
- Adobe XD ●●○○○

Video Editing Software

- Premiere Pro ●●●●○
- After effects ●○○○○

Augmented reality

- Adobe Aero ●●●●○

3D and Others

- Dimension ●●●●○
- Lightroom ●●●○○
- HTML5 & CSS3 ●●●○○

WORK EXPERIENCE

Product Designer

Zoho Corporation July 2017 - Ongoing

Engage with customers and address all their feature requests, bugs and help them to overcome all sort of design related concerns. Manipulating customer feedbacks to ensure consistent improvements were incorporated for betterment and to suffice their expectation. The imagination of our product heads will flourish upon our design wireframe which is general considered to be challenging.

Faculty & Staff of Design

Zoho University/Zoho Schools June 2016 - Sep 2018

I am much privileged to work as one of the faculty under Zoho university which focuses mainly on practical implementations rather than old school learning. Basic knowledge transfer over HTML, CSS and Photoshop were fed among 40+ students and the best part of them is my students are my fellow mates in the product I am engaged upon.

EDUCATION

Diploma Mechanical Engineering

Govt. Polytechnic college, Nagercoil

2012 - 2015

Theology and Christian Ministry

Mount carmel theological college. Kandy

2020 - Ongoing

LANGUAGES

Tamil

English

STRENGTHS

- Design Thinking
- Augmented reality
- Web Designing
- 3D
- Mobile app designing
- Video Editing
- Prototyping
- Photograpy
- Virtual reality
- adobe audition

INTERESTED IN

- Augmented reality
- Prototyping
- Visual Designing

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